

To: Our Valued Patients and Staff

From: Ben Dobbs, Executive Director

Date: March 19, 2020

The spread of the COVID-19 pandemic in the United States makes it our number one priority to take the needed precautions to contain the spread of this virus. Behavioral Health Centers is committed to taking the extra steps required to protect our patients and staff according to guidelines recommended by the Center for Disease Control, Federal and Local governments.

Behavioral Health Centers, with locations in South Florida has always made the health and safety of our patients and staff members our top priority. During this COVID-19 crisis, staff company-wide have implemented specific COVID-19 protocols for treatment facilities in order to protect our current patients, staff members and those looking to begin their recovery with us.

Behavioral Health Centers COVID-19 protocol includes such measures as:

- Screening for COVID-19 before admission
- Working with local hospitals to provide medical clearance when indicated
- Working with local lab partner for COVID-19 testing when indicated
- Continued monitoring of all patient's health for signs of COVID-19 symptoms
- Reducing the amount of close contact among patients and staff
- Asking staff to remain home if they exhibit any symptoms of COVID-19
- Comprehensive sanitizing of facilities and supplies on a regular basis
- Readily available cleaning supplies and hand sanitizer

The Center for Disease Control and Prevention (CDC) has also outlined some key guidelines for preventing the spread of COVID-19 including:

- Distancing yourself from others
- Disinfect frequently trafficked areas or touched items
- Avoid contact with anyone who may be sick
- Washing hands regularly and thoroughly with soap and water
- Avoiding touching your face
- Cover your mouth and nose when sneezing or coughing and immediately wash your hands after
- Using hand sanitizer
- Stay home and isolate yourself if you are feeling sick

Should you or a loved one who is struggling with the disease of addiction want to start on the path to recovery then Behavioral Health Centers facilities provide safe locations, including medical and nursing personal on staff, to begin your journey.